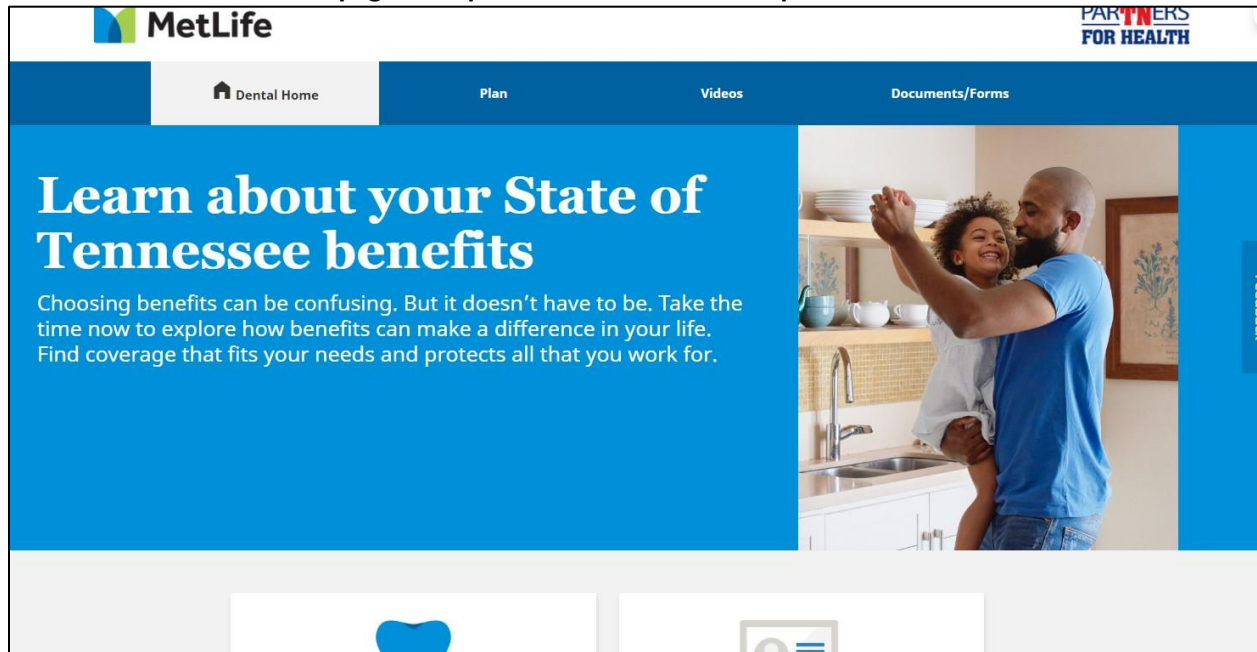


Appendix 7.12



First vendor - Dental home page – drop down tabs across the top



Video sample under Plan drop down



Dental FAQs



like a crown

If you have children, consider more comprehensive coverage for less out-of-pocket costs, as well as an option for braces

Dental problems can be unpredictable and expensive. For example, did you know that a crown can cost up to \$1,451? ³

For more detail, see the [Plan Overview](#). For even greater detail, see the [Handbook](#).

Dental Insurance FAQs

Expand All

May I choose a non-participating dentist?

+

Can I get an estimate of my out-of-pocket expenses?

+

What types of services does the plan cover?

+

How are claims processed?

+

For additional questions and answers, see the [Handbook](#).

Documents/Forms drop down (handbook, fliers, certificates)

Documents/Forms

SH

2021 GROUP DENTAL MEMBER HANDBOOK	 DOWNLOAD (PDF - 395 KB)
MOBILE APP FLYER	 DOWNLOAD (PDF - 1009 KB)
DENTAL PLAN SUMMARY	 DOWNLOAD (PDF - 432 KB)
METLIFE TELEDENTISTRY BENEFIT	 DOWNLOAD (PDF - 316 KB)
DENTAL EXPENSE CLAIM FORM	 DOWNLOAD (PDF - 4 MB)
CERTIFICATE 1B - TN RESIDENTS	 DOWNLOAD (PDF - 3 MB)
CERTIFICATE 2B - LA RESIDENTS	 DOWNLOAD (PDF - 290 KB)

Second Dental vendor - Splash home page (handbook/patient charge schedule/Certificate of Coverage)

- Home
- Surgical & Treatment Support Program
- Resources and Forms
- Plan Extras
- Annual Enrollment & Other Important Flyers

Additional Tennessee Vendors

- State of Tennessee
- Behavioral Health
- Pharmacy
- Wellness
- Flexible Benefits and Health Savings

Call Us Anytime



24 hours a day, 7 days a week

Cigna Dental Care - PrePaid Plan

Cigna Dental Care PrePaid Plan (annual enrollment highlights)

- 2021 annual enrollment highlights

2021 Cigna Dental Care® Prepaid plan Benefits

- 2021 Cigna Dental Care® Prepaid plan Handbook

2021 Patient Charge Schedule ("PCS")

- 2021 Patient Charge Schedule listing of copays for covered services

2021 Cigna Dental Care® Prepaid plan Benefits (State specific PCS)

- AZ PCS
- CA PCS
- IL PCS
- TX PCS
- WA PCS

2021 Cigna Dental Care® Prepaid plan "Certificate of Coverage"

- 2021 Cigna Dental Care Prepaid Plan COC

2021 Cigna Dental Care® Prepaid plan Lab Fee flyer/information

- Lab Fee flyer

Once you're a Cigna member, get connected to your personalized website. Visit www.myCigna.com

- A convenient and secure online resource
- Easy-to-use interactive tools
- Benefits and costs

Dental provider search/additional information

DHMO - Prepaid Dental Provider Search

You can search www.myCigna.com for Cigna DHMO providers. This search will reflect providers specifically contracted for the State of TN participants.

For anyone who is not currently enrolled in the Cigna DHMO plan, you may also use the on-line tools at www.myCigna.com. We have created a pre-effective log on process to allow you to view dental network information specific to the State of TN DHMO Prepaid Dental Plan. [Click here for instructions](#)

Important Dental Plan Information

Important information if you need emergency dental care

Cigna Dental recognizes you may need emergency dental care during this time and we're here to help.

Many dental offices, including those within Cigna's networks, are limiting available appointments for emergency needs only or have closed due to state and local recommendations


In the event of a dental emergency, we suggest customers contact their dentist to service and guide their care options.

If the dental office is closed, we can assist you in finding care by calling 1.800.997.1617 or customers can locate care on mycigna.com.

Extra support for customers with limited access due to dental office closures:

Dental provider nomination form

Dental DHMO Provider Nomination form

 [Nomination form](#)

For active members please use our on-line tools at www.myCigna.com. Once you are logged on you will be able to search Cigna DHMO providers that will reflect

Dental provider network information/general dental topics

DHMO Provider Network Updates (New General Dentists)

À Provider Network Additions (General Dentists)  [list 1](#) and  [list 2](#)

 [Provider Network Additions \(General Dentists\)](#)

DHMO Dental Topics / Information

 [Alcohol & Oral Health](#)

 [Breakfast is Tooth Friendly](#)

 [Childs First Dental Visit](#)

 [Dental Cleanings FAQ](#)

 [Dental Health Tobacco Free & Smiling](#)

 [Dental Stress & Oral Health](#)

 [Dental X-rays](#)

 [Diabetes & Oral Health](#)

 [Flossing](#)

 [Men's Dental Health](#)

 [Obesity & Oral Health](#)

 [Oral & Overall health](#)